# INDIS Malta Ltd. Job Description



Position Title:	Head Business Development
Reports to:	Chief Officer - Property Allocation
Pay Grade:	IRU Grade 4
Unit:	Business Development Unit

#### **Job Summary**

The person is responsible for the Business Development Unit in accordance with INDIS Malta Ltd. strategic objectives. The Head is accountable to the Chief Officer – Property Allocation for the purpose of managing, controlling, and co-ordinating the resources and operations of the Unit, comprising the business development and strategic vision for industrial projects and parks. The Head – Business Development will ensure the successful delivery of the business's outcomes through the strategic development of business plans.

#### Description of main tasks

#### Duties

- Prepares and annually updates the Business Development Unit's contribution to INDIS Business Plan and Budget.
- Develops strategic work plans, standards, procedures, and schedules among the staff of the Unit to ensure quality, timeliness and measurable results in relation to planned business objectives.
- Plans and develops Unit's initiatives required for undertaking business operations.
- Promote the INDIS services addressing or predicting tenants' objectives.
- Identify new business opportunities including new markets, growth areas, trends, customers, products and services.
- Monitors and evaluates all issues pertaining to Unit's business operations.
- Provides guidance and support to the employees assigned to support the operations of the Unit and monitors and appraises on a regular basis their performance.
- Establishes and adjusts as necessary, a policy framework for the variety of initiatives in which business development operations are developed and undertaken.
- Identifies and targets opportunities by researching industry and coordinating and proposed business opportunities for INDIS projects.
- Maintains a close working relationship with Malta Enterprise to facilitate joint or complementary activities.
- Ensures the development and dissemination of business development information.
- Develops reports for the Chief Officer, identifying issues, problems, needs and service gaps and recommends initiatives and amendments to policies and programmes, as required.

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- Establishes and adjusts as necessary, policies with respect to marketing and promotion.
- Provides advice and ongoing support to the other INDIS Units on any marketing communications initiatives as necessary.
- Prepares and presents regular reports and other documentation to INDIS Senior Management as requested.
- Attends briefings and meetings as necessary.
- Liaises and works closely with INDIS Senior Management and/or other Units within INDIS with regards to the above tasks.
- Performs any other job-related duties as necessary or as assigned by the Chief Officer - Property Allocations that may be required from time to time.

## Consultation

- Consults with the Chief Officer Property Allocations in resolving issues and problems which are of strategic importance.
- Coordinates and communicates with other Chief Officers and/or senior personnel within INDIS to ensure best use of shared resources.
- Coordinates and communicates with external stakeholders as appropriate.

## Self-Improvement

- Keeps up to date with new trends, instruments and methodologies in relation to the role and that could potentially impact on INDIS's goals, objectives and efficiency in this regard.
- Keeps up to date with the latest developments within INDIS.

## **Supervision Received**

• Direct supervision and guidance from Chief Officer - Property Allocations, and/or his designated person as necessary.

## **Working Conditions**

- A flexible approach to work is required as there may be occasions when it is necessary to work additional hours, or outside office hours as dictated by the workload, and/or in crisis situations and/or to meet deadlines.
- On-site visits are also required.

## Competencies

- Proven experience in the field of business development and marketing.
- A demonstrated track record of being goal and achievement oriented.
- Proven ability, demonstrated through experience, to effectively manage staff resources.
- Ability to mentor others in business development policies and techniques.
- Excellent negotiation and consultative skills.
- Skill in conducting business meetings.

Disclaimer: This job description describes the general nature and level of work performed in this role. It is not intended to be an exhaustive list of all duties, skills, responsibilities, knowledge, etc. These are subject to change as needed by Management.

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- Ability to obtain, develop, organise, and evaluate information to arrive at sound, supportable and independent conclusions.
- Ability to use mature judgement in dealing with problems which could arise.
- High level of interpersonal and written and oral communication skills.

#### Qualifications

The required candidate should have a solid background in Business Administration, Business Development, Business Management, or another related background which may be considered relevant for this post.

The role calls for an academic qualification in a relevant field of study at National Qualification Framework Level 6 or better, duly certified by the Malta Qualifications Recognition Information Centre (MQRIC) or a widely recognised professional qualification at a comparable level.

The applicant should also possess a minimum of five (5) years working in a relevant area.

If the candidate does not have the necessary academic or professional qualifications but have at least ten (10) years of relevant experience in a similar role, the Company would still be interested in speaking with him/her.